

List

Detail

Ticket ID

1010

Call Method

Phone

Date

14/08/2006

Time

9:38

Status

Action Required

Who is It

Type

Customer

Contact

John Smith

Company

Best Customer

Additional Details

John is away until the 17 Aug 2006

Phone or Mobile

03 9891 7888

Email

john@best.com

Lead Source

Referred

What Type of Call

Call Classification

Product

Sub Classification

Ostendo

Brief Description

Please send more information on Ostendo - Detailed in Notes

Call Notes

Action Information

Call Resolution Information

More information is required on Ostendo - relating specifically to the following:

- 1) Inventory Serial & Batch tracking
- 2) How Progress Claims & Retentions are handled
- 3) The after sales service functionality
- 4) Importing Supplier Catalogues

Requires further action



Required by

18/08/2006

Priority

3-Normal

Close Off Call

Close Call

Date

Time

Close

Add

Save

Cancel

Delete

Related

Contacts

Customers

Suppliers

Sales Orders

Job Orders

Purchase Orders

Knowledge Base

Price Inquiry